

CUSTOMIZED RISK MANAGEMENT SOLUTIONS

OPERATIONAL RISK ASSESSMENT

Our process and report will identify short-term, medium-term, and longer-term risks and vulnerabilities and includes a robust set of operational and organizational risk priorities and recommendations.

We begin with a comprehensive discovery session, conducted either virtually or in-person.

THE ASSESSMENT PROCESS CONSISTS OF A REVIEW OF:

- **Supply chain** structure and ecosystem
- **Suppliers:** selection of these suppliers, credentials, performance monitoring, accountability measures
- **Contracts:** for vulnerabilities and risk mitigation
- **Transport & logistics:** terms, instructions
- **Warehousing/Distribution Centers:** performance monitoring
- **Customers:** process for handling customer claims and returns
- **Regulatory compliance:** specific to your industry
- **Emergency response/disaster planning**

OPTIONAL:

- Historical claim review and analysis

*Based on the results of your operational risk assessment, we may suggest additional surveys or training which we would customize to your specific situation.

DEEPER DIVE SOLUTIONS*

LOCATION SURVEYS FOR STATIC RISK

- COPE surveys plus review of general processes, cargo handling, inventory management, emergency response/disaster planning including weather risk
- Risk-specific deep-dive modules available: e.g. frozen & refrigerated storage systems, security, thermography, processing facilities, etc.

LOSS CONTROL SURVEYS

- Route surveys
- Condition surveys
- Loading, stowage & securing surveys
- Discharge & delivery surveys

CONSULTATIONS & STAFF TRAINING

(for packaging, stowage, securing and handling issues)

- On-site. Remote options available.

FOR YOUR BESPOKE PROGRAM QUOTE, CONTACT

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ABOUT EIMC

EIMC offers specialized professional consulting to the marine insurance and supply chain communities and their related industries. We supply the full spectrum of services from **risk management to claims investigation and subrogation.**

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